



Chillchaser® THREE (3) YEAR LIMITED WARRANTY

- [Get your Warranty Form](#)

Domestic and Commercial Use

All parts and accessories are available from <http://shop.chillchaser.co.uk>

We are confident of the quality of our UK-Made products and therefore we can offer an outstanding 3 year guarantee. This guarantee is in addition and in no way affects your statutory rights. The guarantee is valid within the territories of the Member state of the European Union, the European free trade area, NewZealand, Australia, USA, Canada, Japan, Russia, Kazakhstan, Korea, South Africa and selected other countries.

With this UK-Made appliance you get a three year guarantee starting from the date of purchase. Under the guarantee, in the case of material or manufacturing defects, the appliance will be replaced or repaired.

Excluded from the guarantee is normal wear and tear, alterations to the appliance as purchased, cleaning activities, consequences of improper use or damage by the purchaser or a third person, damage, that can be attributed to external circumstances, couriers or caused by the batteries or glass parts.

If a full replacement is required we will uplift the unit as the guarantee requires that the faulty appliance be returned for examination along with the retail outlet's dated and signed guarantee card or sales receipt prior to dispatch of a new unit.

Where possible/applicable we may send out spare parts at our cost. NB: Guarantee excludes heating tubes / light lamps / batteries / Glass parts for obvious reasons

Should you have any problem with this product,

helpdesk@chillchaser.co.uk

Spares: [spare parts on our store](#)

Help Desk on: Tel: +44 1358 722224

Chillchaser® Union Lange Garage, Ellon, Aberdeenshire, Scotland, AB41 9DS